

Product Operations Manager (London, Hybrid)

About Us:

We are a pioneering automotive analytics company with deep domain expertise in the UK automotive retail market. Our mission is to drive innovation through data-driven insights, and our products empower automotive retailers with predictive and prescriptive analytics. We're looking for a detail-oriented and strategic **Product Operations Manager** to support our product team in streamlining processes, optimizing performance, and ensuring smooth execution of our product strategy.

What You'll Do

- **Facilitate Cross-Functional Alignment:** Collaborate closely with Product Management, Engineering, Sales, and Marketing to ensure everyone is aligned on product goals, priorities, and timelines.
- **Optimize Product Processes:** Develop, implement, and refine operational processes that support the end-to-end product lifecycle, from ideation and development through to launch and post-launch analysis.
- **Data-Driven Insights:** Create and maintain dashboards and reporting systems to track key product metrics, enabling informed decision-making and continuous improvement.
- **Project Coordination:** Assist in the planning and execution of product launches and feature updates. Coordinate tasks and manage timelines to ensure on-time delivery.
- **Feedback Loop Management:** Gather and synthesize feedback from internal teams and customers, driving iterative improvements in product functionality and user experience.
- **Documentation & Communication:** Ensure that all product processes, roadmaps, and performance metrics are well documented and communicated across the organization.

Who You Are

- **Experienced Professional:** You bring 3–5 years of experience in product operations, product management, or a related role within a SaaS or data-centric environment.
- **Analytically Minded:** You have a knack for transforming complex data into actionable insights, and you're comfortable using analytics tools to measure performance and optimize processes.
- **Organized & Detail-Oriented:** You excel at managing multiple projects, prioritizing tasks, and ensuring smooth operations across teams.
- **Effective Communicator:** You're skilled at building relationships across cross-functional teams, translating technical details into clear business insights, and driving consensus.
- **Process Champion:** You have a deep understanding of agile methodologies and enjoy refining workflows to enhance efficiency and productivity.
- **Bonus:** Experience in the automotive industry or with analytics products is a plus, though not required.

What We Offer

- **Impact & Innovation:** Play a crucial role in shaping the operational backbone of our cutting-edge automotive analytics products, directly influencing our product's success and customer satisfaction.
- **Collaborative Environment:** Work in a dynamic, supportive, and agile team where your ideas and expertise are valued. Our hybrid working model provides the best of both in-office collaboration and remote flexibility.
- **Professional Growth:** Benefit from ongoing professional development, mentorship, and opportunities to expand your skill set in a fast-evolving industry.
- **Competitive Package:** We offer a competitive salary, performance-based bonuses, and a benefits package.

How to Apply

Email careers@tekcor4.com with the job title in the subject line